



Orange City Area
Health System

1000 Lincoln Circle SE
Orange City, IA 51041

Dear Patient,

Attached is the packet of information you need to complete to be considered for financial assistance at the Orange City Area Health System. Please return completed disclosure statement. You may include any additional information you feel would be helpful to us. The financial assistance program does not cover elective services.

****PROOF OF INCOME IS REQUIRED****

The following information is required to consider your application:

- Have you checked with Department of Human Services to see if you qualify for medical assistance? ___ yes ___ no If yes, did you qualify? ___yes ___no
- 3 months of bank statements prior to the date of application.
- A copy of your most recent Federal tax return. If no tax return is available, proof of income is required.

*If any questions regarding this application please contact us at (712) 737-5200.

Si necesita ayuda para completar esta solicitud. Comuníquese con nosotros al 712-737-2000 y solicite servicios de intérpretes. ¡Gracias!



Summary of Financial Assistance Policy

Orange City Area Health System has an extensive Financial Assistance Policy. We offer financial assistance for emergency and medically necessary services. This assistance, ranging from a reduction in the amount of the balance outstanding up to complete forgiveness of the balance outstanding, is provided to patients demonstrating financial need.

The assistance is provided on a sliding scale discount based upon verifiable total household income as a percentage of the federal poverty level (FPL) guideline. Please reference the following table:

Annual Family Income	Minimum Discount
225% or less of FPL	100%
226% - 275%	75%
276% - 325%	50%
326 – 375%	25%
376% or above of FPL	0%

For those patients with income ranging between 226% and 375% of the federal poverty level, they will receive a partial reduction of the amount of the balance outstanding. The remaining balance after adjustment will be no greater than the amount generally billed by Orange City Area Health System and will be the amount the patient will be personally responsible to pay.

Exceptional financial circumstances: If your total household income exceeds the maximum 375 percent of the FPL, yet you have supplied additional documentation to support the hardship your medical condition has caused for you and your family, you will be considered on a case by case basis for assistance.

Notification of availability of our Policy: Every effort will be made to identify patients needing assistance as early as possible. Orange City Area Health System will widely publicize the program through (1) signs at registration areas in our hospitals and clinics, (2) policy, summary, and application available at the Orange City Area Health System website, (3) patient billing statements,

(4) information materials provided to the patient and family, and (5) healthcare providers and staff identifying patients with potential financial need. ***Financial Assistance applications are available in English and Spanish.***

Services covered by a financial assistance application: An approved Financial Assistance application will cover charges for emergency and medically necessary care provided. We may consider charges for services provided after our date of approval for up to 12 months without requiring a new application to be completed.

Extraordinary collection activities: Orange City Area Health System will not engage in extraordinary collection activities, such as lawsuits or garnishments, before making reasonable efforts to determine whether an individual who has an unpaid account is eligible for financial assistance.

Orange City Area Health System requests payment in full within 28 days of its first billing statement. However, patients indicating an inability to pay in one payment will be offered a payment plan of up to 18 months. In the event of non-payment an account may be listed with a third-party collection vendor. Orange City Area Health System dictates that the third party collection vendor cannot take extraordinary collection activities until a balance is at least 241 days past the first self-pay statement date.

How to obtain an application or copy of our policy: You may obtain an application or a copy of our policy by visiting our website at <https://ochealthsystem.org>. If you do not have access to the internet, you may contact a patient account specialist at our Patient Financial Services at 712-737-5200 or 1-800-808-6264.



Orange City Area Health System STATEMENT OF FINANCIAL CONDITION

Name Spouse Address Occupation City State Zip Phone Number

Full Name of Dependents and Age

Please list all of the following information as it pertains to your financial status today. Please submit any verification of the information that may be available.

ASSETS

- 1. Accounts and Notes Receivable to You From Others \$
2. Investments (Stocks, Bonds, Securities, etc.) \$
3. Real Estate \$
4. Automobile - Year/Type \$
5. Other Personal Property \$
6. Other Assets: Checking Savings \$
TOTAL ASSETS \$

PLEASE ATTACH PROOF OF INCOME TO SUPPORT THE FOLLOWING INFORMATION.

EARNINGS

- 1. Total Monthly Income (Please attach itemized schedule) \$
2. Total Monthly Income for Spouse \$
3. Other Monthly Income: Rental/Lease, Commissions, bonuses, dividends, etc. \$
4. Monthly Unemployment (if applicable) \$
TOTAL EARNINGS \$

LIABILITIES

- 1. Amount of all OCAHS & OC Medical Clinic bills \$
2. Amounts of other Medical Bills \$
3. Notes Payable to Banks or Other Financial Institutions \$
4. Notes Payable to others \$
5. Mortgages on Real Estate \$
6. Mortgages on Other Property \$
7. Credit Card Bills \$
8. Accounts and Bills Due \$
9. Unpaid Income Tax and/or Interest \$
10. All Other Current debts or liabilities (Please attach itemized schedule) \$

TOTAL LIABILITIES

Do you own or rent your home? Monthly Payment?

FOR OFFICE USE ONLY
Approved Denied
Comments

OTHER FINANCIAL INFORMATION

1. Marital Status (Single, Married, Widowed, Divorced) _____

2. Do you anticipate receiving any gifts, inheritances or money from land sales or any other source in the near future? _____ If yes, please explain _____

3. Please list all employers and dates of employment, for you (and spouse) during the last two years.

4. Have you ever declared bankruptcy? _____
If so, when? _____

5. Do you have any judgments or liens filed against you? _____ If so, please identify by creditor, amount, date of entry or judgment of lien and county where filed.

6. Have you ever received any welfare benefits from any governmental or third party source (county welfare payments, food stamps, Medicaid, Emergency Energy Assistance, etc.)? _____
If you have received such benefits, please state the nature and type of relief received and the time period that you received such benefits _____

The above information will be kept confidential and will only be used in the determination of full or partial forgiveness of a medical obligation to Orange City Area Health System. The undersigned certifies that both sides hereof and the information inserted therein has been carefully read and is true and correct best to the knowledge of the undersigned.

Signature _____
Date



Please mail to:

Orange City Area Health System
Attn: Financial Assistance Committee
1000 Lincoln Circle SE
Orange City, IA 51041